

## **Muthoot Housing Finance Co Ltd – Process for NACH/eNACH Mandates**

National Payments Corporation of India (NPCI) introduced centralized National Automated Clearing House (NACH) debit payment system, which is regulated by the Reserve Bank of India under the Payments and Settlement Act 2007.

Muthoot Housing Finance Co. Ltd has supports and encourages electronic/digital mode of payments for its customers.

In view of supporting digital payments, MHFCL offers mandate registration option through Electronic-NACH (eNACH) as well as through physical NACH.

Customers are advised to visit nearest MHFCL Branch for following activities:

- 1. To register New NACH/eNACH mandate**
- 2. In case of any changes in existing registered NACH/eNACH**
- 3. To initiate process of cancellation of registered NACH/eNACH**

Further, for any query on NACH/eNACH, please write to [mhflcustomercare@muthoot.com](mailto:mhflcustomercare@muthoot.com) or call the MHFL toll free number 18001021616.